

Bulletin

CGC Crime Prevention

June 2004

ECR and CGC Crime Prevention Conference:

This 6th annual ECR Conference on the 12 and 13 October will be combined with the CGC Crime Prevention Report back day we had last year. As we had our report back day separately last year to the ECR Conference, this year the ECR Conference has added our Crime prevention report back day in theirs. This year known as ECR & CGC Crime Prevention Conference to all our members. What has been decided is that it is now one in the same. Registration will take place through the ECR Conference website and process. The ability to book will be available on our website www.ecrcrime.org.za as from next week

We will be adding to the Crime Prevention website a link to the ECR process of registration to book and pay in the same way. Invitations will be sent to all our members in a slightly different fashion, with agenda of the Crime Prevention conference. Please remember that all payments and bookings will be through ECR and you can book via the website, fax or e-mail. All these details will be included on the invitations which will be sent out by the end of next week. We look forward to seeing you all there!

Our Website:

The website is undergoing a lot of changes. The trends and analysis window has had details now added, frequently asked questions has been populated and the Incident Capture System and Employees Reference Sites will be updated.

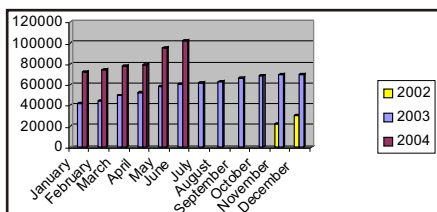
We will be adding a few more fields in the Incident Capture System and creating a way to prevent duplicate incidents from being captured on to the website.

When obtaining a positive reference number from the Employees Reference Site, you will be able to see the companies contact details that the employee worked for. Therefore, if you wish, you will be able to do a telephonic reference on the new employee through his/hers past employers. The database will also, in the future, be able to check incorrect reference numbers and be able to put in a reference number and get the ID number and person's name and surname out.

ERS Employees Reference Site:

The Employees Reference Site has reached over 100 000 names!

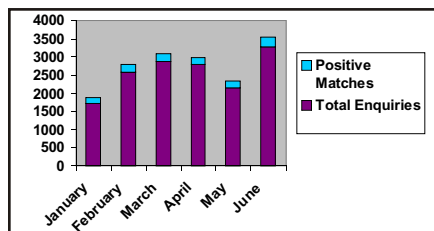
Total number of names on the database to date:



	2002	2003	2004
January		41,500	72508
February		44,500	74565
March		49,600	78477
April		53,000	79105
May		58,000	95562
June		60,500	102336
July		62,000	
August		63,000	
September		66,000	
October		68,903	
November	22,000	69,605	
December	31,000	70,183	

Total number of enquiries done by all companies and the positive matches:

	Total Enquiries	Positives Matches	Percentage
January	1723	150	8%
February	2575	218	8%
March	2879	215	7%
April	2783	199	7%
May	2158	178	8%
June	3276	274	8%
	15394	1234	7%



A new capturing database:

The CGC Crime Prevention Programme has been busy creating a new database allowing people without the internet to capture incidents easily, accurately and quickly. E-mail will be required to have this system in place, a CD will be issued and the process to load this onto a PC will be very user friendly. Incidents can then be captured and with a click of a button, exported and e-mailed to our offices, where we can load them into our database for accurate, clean and excellent statistics when creating reports. This will bring down the load of work with writing and faxing incidents through, which create unnecessary paperwork and unclear handwriting to try and be read. The release of this into the stores will be in August.

ID Credentials:

The ID Credentials committee and driving force of the CEO's of each store group, had allowed for all merchandisers to carry the ID card as from the 01 October 2004. Any merchandiser without this card will not be allowed into the stores.

The posters and pamphlets to warn and notify merchandising companies have been printed and are available to all stores groups to re-distribute into the stores nationwide. This will encourage the staff of the merchandising companies to take the pamphlets to their employers to notify them. This initiative is directed under the Consumer Goods Council of South Africa

(CGCSA) For further information contact the CGC Crime Prevention Offices on 0861 101 726, or crime@cgcsa.co.za

Our relationships with the SAPS:

The Mancom Champs and Michael Broughton have had many recent meetings and events with the police. The relationships have been strengthened and new relationships with the East Rand Area detectives have been developed. Contacts have been made, in the event of incidents occurring in the Fast Moving Consumer Goods Industry, we have the correct people to get hold of to be involved from the beginning.

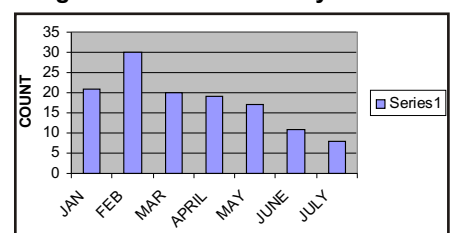
There have been many successful arrests that have been made in recent armed robberies that have occurred in the stores. The SAPS have been quick to react and successful in arresting almost all suspects involved. Our SAPS are working hard and results are being seen. We need to continue to support and cheer on our police; they are doing a great job!

Burglaries:

Out of information and statistics that have been done, a new and most used modus operandi has been found in burglaries within the FMCG (Fast Moving Consumer Goods) Industry.

The burglars are entering from the roof, de-activating the alarm's radio signal. On entering the site, the alarm goes off but cannot send a warning to the Security or armed response as the radio has been cut off. Please take extra care and precautions on all your security systems.

Burglaries 01 Jan 04 - 15 July 04:

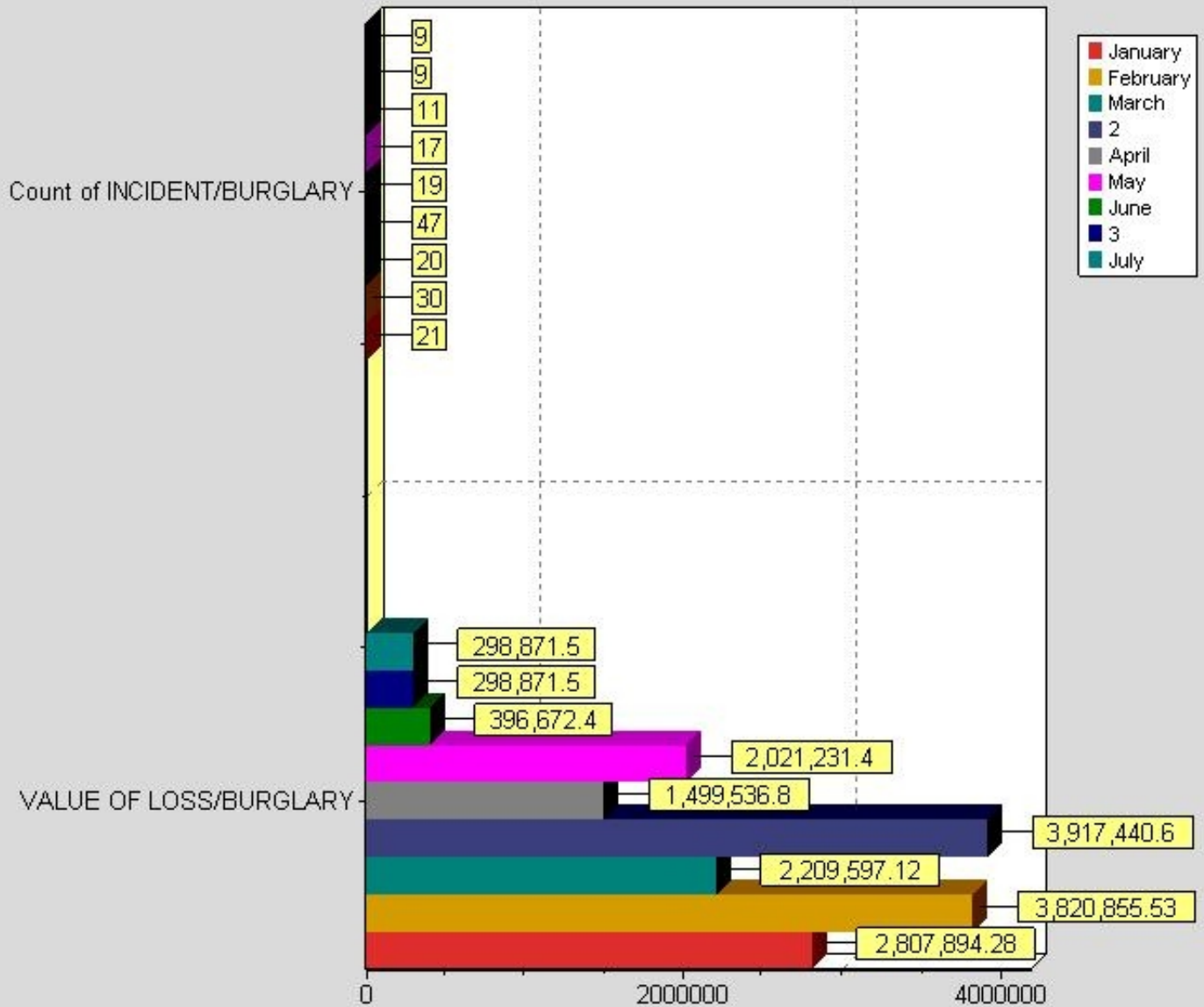


The amount of burglaries this year is dramatic; we have already had 8 burglaries since 01 July, although there has been a steady decrease in burglaries, the year started with an influx of them.

The value of loss had been astronomical this year; we have had 2 burglaries in one store within 1 week. This incident type is creating great loss with the store groups. As indicated on the graph below the count and value of loss as per burglaries for the year 2004.

Count: 126, value of loss: R12 932 372.03 for 2004.

Count of INCIDENT, VALUE OF LOSS



Participation:

The following companies are paid up participants of the CGC Crime Prevention Programme (Payment received up to the 30 June)

- Pick 'n Pay
- Woolworths
- Shoprite Checkers
- Metro
- Massmart
- Spar
- Daymon World Wide
- 3D Marketing Services
- Industrial Fingerprinting
- Networkfield Marketing

- Aluvin
- Chandel
- Group 4 Falck
- BAT
- Chep
- Energizer
- Gillette
- Illovo Sugar
- Johnson & Johnson
- Kodak
- Nestle
- Nola
- Oceana Group
- Cordiners
- Focus retail
- GPR
- Anglovaal

- CMR
- GG Longmore
- N Prentis & Sons
- Premier Foods
- Rakas
- Roche
- SA Cut Glass Manufacturers
- Smollan
- Supply Chain Services
- Tar-Jet Distribution
- TFD
- Tibbett & Britten
- Unilever / Lever Ponds
- Vital Merchandising
- WG Cooper & Son